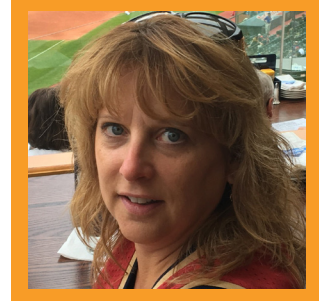


# OXFORD BANK EMPLOYEE SPOTLIGHT

**NAME:** KAREN DAVIS

**TITLE:** IT HELP DESK SPECIALIST

**YEAR JOINED:** 2016



**WHERE DID YOU WORK BEFORE OXFORD BANK? DOING WHAT?** I've been involved in computer-related fields since High School, beginning as a software developer and Systems Analyst. I worked as a consultant developing software packages that helped businesses become more efficient, and worked on projects like the development of a logistics systems to track the location of truck trailers for Roadway Systems, a system that tracked the location of shipping containers at ports and on container ships at sea for Container Port Group and a company-wide enterprise system for Terex Corporation that included sales forecasting, order entry, inventory management, quality control, manufacturing, finance and HR among others.

Consulting exposed me to multiple businesses and gave me an opportunity to see how a variety of industries work. After having children, I decided to stay home to raise my boys; during this time, I kept active by serving as VP and President of multiple PTA's, and assisted in the school's computer labs as a technician, a trouble shooter, and teaching assistant showing children how to use a computer. It was during this time I realized how much I enjoyed my work and decided to pursue a career in computer hardware and support. So, I joined Rochester Community Schools in 2006 and Lake Orion Schools in 2015. My role was to install, troubleshoot, manage and maintain all computers, teaching aides and peripheral hardware and software including network connectivity. The roles provided me an opportunity to learn many new skills and interact with many people.

**WHAT WAS OXFORD BANK LIKE WHEN YOU JOINED? WHAT HAS CHANGED?** I joined Oxford Bank April 2016, and the company offered me new challenges and opportunities to learn. It's been a wonderful first year and half and I look forward to working and supporting everyone. The most obvious change is our emphasis on growth. It's apparent our sales team is working hard and successfully adding accounts. I look forward to assisting in our success.

**WHAT HAS BEEN YOUR PROUDEST MOMENT AT WORK?** I enjoy helping others meet their goals and strive to make peoples jobs easier and more efficient. It makes me proud to see everyone around me satisfied that technology is an asset to their daily lives.

**WHAT DOES WORKING AT OXFORD BANK MEAN TO YOU?** My role offers me an opportunity to see many aspects of how our company operates. I enjoy the interactions with so many different people and the opportunity to learn new things. Thank you to Oxford Bank for the opportunity.

**WHAT IS SOMETHING ABOUT YOURSELF MOST PEOPLE WOULDN'T KNOW?** I grew up in the suburbs of Cleveland, and my entire family loves sports. I grew up a fan of the Cleveland Indians, Cavaliers and Ohio State Buckeyes. Unless you are a native Clevelander, it's hard to understand the pain we have experienced through the years as our teams came close to championships but always seemed to fall short. In 2016 we finally broke through when Lebron led the Cavs to the NBA championship. Having just joined Oxford, it was awkward to ask for a day off to attend the Cavs victory parade, but my boss was gracious allowing me to attend. What a party!

**TELL US A LITTLE BIT ABOUT YOURSELF.** I've been married to my husband, Jeff, for more than 27 years. We have two sons, Jacob and Zach, and both are accomplished athletes, good students and fine young men. Jake played college baseball at Wayne State, and Zach wrestled at Stoney Creek High School. Both earned multiple honors in scholastics, athletics and community service. Jake graduated with a degree in Marketing, and plans to pursue an MBA, and is currently a salesman in the aerospace industry. Zach is finishing his studies at WMU, where he is majoring in Supply Chain Management and is preparing for his career.

I love the water. My husband and I boated on Lake Erie for many years until our son's athletic endeavors consumed so much of our time, we couldn't justify the boat. Since selling it, we have longed for an opportunity to renew our time on Lake Erie. We are soon to purchase another boat (Put-in-Bay, here we com!). In addition, I enjoy knitting with my friends and target shooting with my pistols.



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